



Booking Terms & Conditions!

Safety Precautions

Our animals are part of the family – they're well-behaved, but still have their wild instincts. They might scratch, nip, or get a little antsy if they feel threatened. But don't worry, our team is trained to handle anything that comes up. We'll have a first aid kit and hand sanitizer on hand for everyone's safety.

Wildlife Interactions

We want everyone to get up close and personal with our animals, however, for safety of both the animals and humans, we don't allow handling of animals unless deemed suitable by the presenter. There will be plenty of opportunities to get close and learn all about them!

Who'll Be there on the day

We'll do our best to bring your requested animals, but remember, nature sometimes has its own plans. Whether they're feeling under the weather, taking a nap, or just need some "me-time," we might need to bring a substitute. Rest assured, whoever shows up will be awesome!

Signing of Waiver

Before the fun begins, we need a waiver signed by the parent/guardian who booked the event. If it's not signed, we may have to cancel the party, and we really don't want that to happen!

Public Liability Insurance

We're covered! Happy Little Turtle has a solid insurance policy with up to \$20 million in damages. We're all about peace of mind.

Full Payment

For birthday events, wildlife shows and term programs, a non refundable \$100 deposit is required at the time of booking with the balance being paid 7 days prior to the event date.

Cancellations / Rescheduling

Need to make a change? No worries! If you need to change your events dates, then you can simply call or email us to let us know and we will endeavour to reschedule to your preferred date. Cancellations made within 48 hours of your booked event, we will provide a full refund (less initial deposit). Any cancellations within that 48 hours of your booked event, we do not provide a refund.

Name _____

Signed _____

Date _____